



Review of 2012/13

Our hospitals

- Andover War Memorial Hospital
- Basingstoke and North Hampshire Hospital
- Royal Hampshire County Hospital

- *We also provide services in*
 - *Alton Community Hospital*
 - *The Chase Hospital, Bordon*

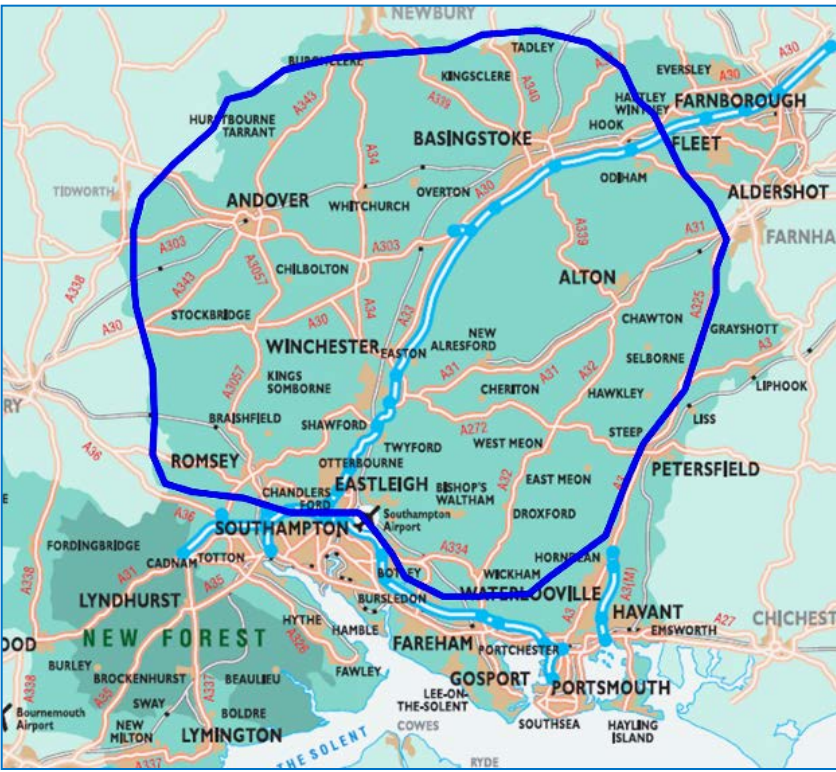


Your NHS Foundation Trust

- Accountable to the public, patients and staff through a Council of Governors elected by members.
- Membership is free and open to all
- NHS performance ratings, inspections and principles of care
- Regulated by Monitor, an independent body.
- Any surplus can be reinvested in clinical services.
- Can develop services to meet local needs.



Our geography



- 600,000 population
- Rural with several urban centres
- Growth in north and south

Members and Governors

- Four constituencies
 - North Hampshire and west Berkshire
 - Mid and east Hampshire
 - West and south Hampshire
 - Rest of England and Wales
- 15 publically elected governors
- Five staff governors
- Six appointed governors
- 18,500 members



A busy year..... we cared for over 700,000 patients

- Over 21,000 patients were admitted to our hospitals as an emergency
- Almost 60,000 patients received planned inpatient or day care treatment
- Almost 105,000 patients seen in the emergency departments
- Over 525,000 patients attended appointments in our outpatient departments
- Over 6,000 babies were born in our hospitals in Winchester, Basingstoke, Andover and at home



Highlights

- Some of the lowest infection rates in England
- Inpatients rated us better than average on privacy, respect and dignity
- Our staff recommend our hospitals as good places to work and be treated
- Received Two Ticks national accreditation 'positive about disabled people'
- The CQC registered us without conditions



Performance Targets – 2012/13

- Referral to treatment (18 weeks) targets met for non-admitted patients; admitted patients achieved for Q1 and Q2 but missed in Q3 and Q4
- Cancer waiting time targets achieved all year
- Emergency Department waiting times was 94% for the year, below 95% target in Q3 and Q4
- Hospital acquired C-diff infection target achieved all year
- Monitor compliance rating 'Amber-Red'



Investments

- New outpatient Department at RHCH
- Implantable cardiac pacemaker service at BNHH
- Diagnostic suite rebuilt at RHCH
- Fire prevention and protection at all sites
- New CT scanner at BNHH
- Mobile MRI scanner visiting Andover
- Mobile chemotherapy unit visits Andover, Alton and Eastleigh



Financial summary

- Surplus of £4.9m for Monitor FRR calculation (Plan £3.5m)
- Cash balance of £36.3m, £13.1m higher than last year and £15.6m higher than Plan
- Unqualified Audit Opinion from PwC
- Reported deficit (loss) of £2.9m includes some significant one-off items:
 - Restructuring expenses £1.1m
 - Asset impairments due to buildings revaluation £6.7m
- Monitor FRR '4'

Financial summary – full year accounts

- Income £323m, £6m (2.0%) ahead of Plan
 - Higher than Plan activity for NHS Hampshire PCT
 - Main contract subject to financial ‘cap’ so some activity not reimbursed
 - Insurance income (£1m) received following RHCH fire in Dec 11
- Expenditure £318m, £5m (1.6%) higher than Plan
 - Excludes impairments and restructuring
 - Increased costs supporting additional activity, including pay costs, drugs and clinical supplies
 - Challenging winter period increased costs
 - Cost reduction initiatives (CIP) saved £10m in the year

Financial outlook

- PbR contracts with Clinical Commissioning Groups (CCGs) and Specialist Commissioning; activity paid for vs contract penalties
- Net prices down again by 1%, offset by higher activity volumes and new services; total income £330m, +£7m vs 12/13
- Cost saving targets (3.7%), getting tougher to find
- 13/14 Plan Profit of £3.5m and FRR '3'

Outlook for 2013/14

- Continue drive to improve quality and environment
- Continue to be very busy, delivering performance targets
- Close working with CCGs and adult services for winter plan
- Investments:
 - Private patients unit
 - Phase 1 of cancer centre (radiotherapy on BNHH site)
 - Maternity theatres upgrade
 - Ward upgrades
- Talking with the public about next phase of plan for improving services for sickest patients

Conclusion

- Challenging winter across the NHS
- Significant investments in services and facilities
- Huge thank you to all our staff, members, governors and volunteers.

