Clean wards and good foods at Hampshire Hospitals NHS Foundation Trust

PATIENTS have rated Hampshire Hospitals NHS Foundation Trust very highly for the quality of its food and cleanliness.

The Trust, which runs Basingstoke and North Hampshire Hospital, Royal Hampshire County Hospital, in Winchester, and Andover War Memorial Hospital, scored an impressive 99.09 per cent for cleanliness following its annual Patient-Led Assessments of the Care Environment (PLACE) inspection.

Assessors also awarded the Trust a score of 92.48 per cent for the quality of its food, meaning that it finished above the national average and improved on last year in terms of both cleanliness and food.

Speaking about Andover hospital, one patient assessor said: “Lovely new floors, very good overall. The kindness of the staff is outstanding.”

Another assessor, speaking about Basingstoke hospital, added: “The site is very clean, food is very good and the hospital catered well for those with physical disabilities.”

Alex Whitfield, chief executive of Hampshire Hospitals NHS Foundation Trust, said: “We pride ourselves on constantly striving to provide the best possible standard of care for our patients, which is why we really value this feedback from members of the public.

“It’s great to know that the hard work and dedication of our staff was appreciated by the assessors, who awarded us very high scores for cleanliness and food quality, keeping us above the national average.

“Whilst we are happy with the results of this inspection, we are determined to continue to make further improvements for the benefits of our patients. I would like to thank all those who carried out the assessments which will help us to get even better.”

For more information and to see the full reports, visit http://www.digital.nhs.uk/catalogue/PUB30055

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Notes to Editors

1. Hampshire Hospitals NHS Foundation Trust provides hospital services to a population of approximately 570,000 people in Hampshire and parts of West Berkshire.
2. HHFT has around 6,000 staff and a turnover of £385million a year.
3. HHFT delivers one hospital service across multiple locations including its own hospitals, Andover War Memorial Hospital, Basingstoke and North Hampshire Hospital and Royal Hampshire County Hospital in Winchester. It also provides outpatient and assessment services from Bordon and Alton community hospitals.

4. As a Foundation Trust, HHFT is accountable to the local community through a system of local ownership with members and elected governors. HHFT has around 18,000 staff and public members. Foundation Trusts are free from central government control and can reinvest any surplus to develop clinical services. They are authorised and regulated by NHS Improvement, an independent regulator.

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