Improving trauma and orthopaedic services

Thank you for your interest in our trauma and orthopaedic services. We are incredibly proud of the services we provide to our patients and local community and strive to provide services locally where possible, whilst centralising services only where we believe this will benefit our patients.

We need to centralise some of our trauma and orthopaedic services to enable us to provide on-site, orthopaedic consultant cover seven days a week for trauma work. This will ensure our patients have access to the best possible trauma care any day of the week. We are also opening a new transitional short-stay unit, The Firs, specifically to help prepare frail elderly patients for home after orthopaedic trauma operations (such as hip fractures) as the best place for this is not a busy hospital ward. We hope this will reduce the time frail elderly people are in hospital following orthopaedic trauma operations. The Firs, on the Basingstoke and North Hampshire Hospital site, will complement our existing rehabilitation wards in Alton Community Hospital and Andover War Memorial Hospital.

Following a lot of discussions with staff over the last year, we are developing plans that will see us treat all patients who require emergency surgery on broken bones at Basingstoke and North Hampshire Hospital (BNHH), with Royal Hampshire County Hospital (RHCH), in Winchester, becoming a centre of excellence for hip and knee replacement surgery.

We are not proposing to change the location of any other trauma and orthopaedic services.

This means that:

- outpatient appointments, pre-assessment clinics, fracture clinics, physiotherapy, occupational therapy and hip and knee schools will still be provided in both Basingstoke and Winchester
- trauma and orthopaedic consultants will still be on-site at RHCH five days a week, and there will be provision for on-call cover for inpatients and the emergency department when it is needed at night and weekends
- patients will still be treated in both Winchester, Basingstoke and Andover for minor trauma that don’t require on operation (such as simple fractures and sprains requiring a splint or plaster cast)
- there will still be an Emergency Department at BNHH and an Emergency Department at RHCH.

We would welcome your feedback on the impact these proposals might have on you or people you represent or care about as well as any ideas you have about how we could reduce the impact on patients and their carers or loved ones.

We want to:

- find the right balance of specialist centralisation and local services
- ensure any changes will work practically and safely
- get feedback from a wide range of stakeholders so we can fully understand the potential impact, so these can be addressed or minimised.

We will consider all the feedback together, so that we are not considering any points in isolation, especially as they could collectively provide better ideas and options. We will, however, regularly monitor the responses we receive in case there are any questions that we can helpfully answer straightaway.

We will use the insight we get from the feedback to shape the details of the final proposals. We will also use the information we receive to carry out an equality impact assessment.

You can share your views using a paper or online survey. Scan the QR code to go straight to the online survey or go to: www.smartsurvey.co.uk/s/NHSBNHH.

If you would like to arrange to give your feedback verbally, please email: Orthopaedic.Transformation@hhft.nhs.uk or telephone: 01256 314920 and we will arrange for someone to call you back or meet with you to get your views.

Alex Whitfield, Chief Executive

More information is available on our website at: www.hampshirehospitals.nhs.uk/get-involved/orthopaedic-reconfiguration
What **changes are you proposing?**

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<thead>
<tr>
<th>Proposed change</th>
<th>What difference it will make for patients</th>
<th>Anticipated benefits</th>
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<tr>
<td><strong>Trauma</strong></td>
<td>Ambulances will take trauma patients who it is obvious will need an operation straight to the nearest trauma unit, even if the Royal Hampshire County Hospital (RHCH) is nearer. Basingstoke and North Hampshire Hospital is a trauma unit. Trauma patients who arrive at the RHCH Emergency Department (either by ambulance or through their own transport) and are assessed as needing an operation and stay in hospital, will be transferred to a dedicated trauma ward at BNHH. Trauma patients who arrive at the RHCH Emergency Department (either by ambulance or through their own transport) and are assessed as being able to go home and come back at a later date for an operation, will be given an appointment to go straight onto our trauma ward at BNHH.</td>
<td>Trauma and orthopaedic consultants will be available at BNHH <strong>seven days a week</strong> specifically to see and treat trauma patients, with dedicated beds and theatre time. <strong>Reduction in delays</strong> for patients waiting for trauma operations. <strong>Reduction in the number of postponed operations</strong> due to emergencies, particularly in the winter months. <strong>Reduction in the waiting times</strong> for planned (elective) orthopaedic operations as a result of less operations having to be postponed and re-scheduled.</td>
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<td><strong>Hip and knee replacement surgery</strong></td>
<td>Patients who have already been given a date for their hip or knee replacement operation to take place at BNHH will be contacted by phone and letter if their operation needs to move to the RHCH. Patients who attend Basingstoke’s hip and knee school, ahead of hip or knee replacement surgery, will receive appointments for their operations which will be done by our specialist orthopaedic surgeons in Winchester.</td>
<td><strong>Opportunity to create a centre of excellence</strong> that will: • enable staff to consolidate and develop their skills • create opportunities for training and additional specialist roles • enable the existing space, beds and theatre capacity to be fully used • enable us to invest in new, specialist equipment • significantly increase the amount of routine surgery that still happens as planned during the winter months • improve waiting times and patient experience.</td>
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<td><strong>Elderly frail patients</strong></td>
<td>Patients needing treatment for fractured hips (who are most often frail, elderly patients) will all receive their surgery and inpatient rehabilitation service on the Basingstoke and North Hampshire Hospital site.</td>
<td><strong>Dedicated, specialist rehabilitation.</strong> <strong>Reduction in the time frail elderly people need to be in hospital</strong> following orthopaedic trauma operations. <strong>Build confidence and independence back</strong> more quickly. <strong>Improve outcomes</strong> for patients being treated for a hip fracture.</td>
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