Press Release

Andover Minor Injuries Unit rated ‘Good’ by Care Quality Commission

A recent report by the Care Quality Commission (CQC) has rated the Minor Injuries Unit (MIU) at Andover War Memorial Hospital as ‘Good’ following an unannounced inspection on the service.

The MIU is a nurse led service providing treatment for minor injuries and illnesses, including x-rays. Patients presenting with more serious illnesses or injuries are taken to Basingstoke and North Hampshire Hospital or Royal Hampshire County Hospital in Winchester, which are all run by Hampshire Hospitals NHS Foundation Trust (HHFT).

The MIU was rated as ‘Good’ for all five areas inspected by the CQC; safe, effective, caring, responsive and well led, resulting in an overall rating of ‘Good’ for the unit.

The review found that a high standard of care and treatment is being delivered at the unit by competent, efficient and helpful staff who treat their patients with kindness.

The report also looks at what it is like as a place to work, and found that staff working in the unit have access to specialist training and staffing levels are sufficient to meet the demand on the service. Safety, cleanliness and training were all highlighted as being managed appropriately.

Alex Whitfield, chief executive of Hampshire Hospitals, said: “This report recognises the amazing care and professionalism that all of our staff, clinical and non-clinical, demonstrate day-in and day-out despite the recognised pressure on our services.

“I am very proud of all of our hard-working and caring staff for their commitment to providing the best possible care through this valued local service in the community. Where possible we are committed to providing local services and this is a tremendous vote of confidence.”

ENDS

PHOTO – Andover War Memorial Hospital

Notes to Editors

1. Hampshire Hospitals NHS Foundation Trust provides hospital services to a population of approximately 570,000 people in Hampshire and parts of West Berkshire.
2. HHFT has around 6,000 staff and a turnover of £385million a year.
3. HHFT delivers one hospital service across multiple locations including its own hospitals, Andover War Memorial Hospital, Basingstoke and North Hampshire Hospital and Royal Hampshire County Hospital in Winchester. It also provides outpatient and assessment services from Bordon and Alton community hospitals.
4. As a Foundation Trust, HHFT is accountable to the local community through a system of local ownership with members and elected governors. HHFT has around 18,000 staff and public members. Foundation Trusts are free from central government control and can reinvest any surplus to develop clinical services. They are authorised and regulated by NHS Improvement, an independent regulator.
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